

1 GENERAL INFORMATION

SquadGEAR uniforms have no order minimums and ship in **3-5 business days** after your order is placed.

Lead-time breakdown:

- 1 Artwork Mock-ups: 2 business days
- 2 Store Set Up: Up to 7 business days
- 3 Production: 3-5 business days
- 4 Shipping: 3-5 business days

Pricing of each garment is inclusive of all decorations as seen in the mock-up provided by your SquadLocker uniform expert. This also includes personalization.

2 MINIMUM ORDER

No minimums or upcharges for single orders! Direct-to-player, single-unit, and bulk-ordering options are available.

3 ORDER SUBMISSION

- ◆ Custom designs are added to your online store by your SquadLocker uniform expert for easy ordering. Each order is processed individually as received on a single-unit basis. Orders are shipped direct-to-player or home. Once an order is placed, no changes or cancellations are accepted.
- ◆ If you wish to place a bulk order you may do so from the store once it is set up or directly with your SquadLocker uniform expert.

4 ARTWORK

- ◆ Artwork files will be created by the SquadLocker Graphic Design Team based on logos, colors, decoration style, and details provided by the customer.
- ◆ All design elements, artwork, and decoration locations must be specified by the customer to be included in the final mock-up.
- ◆ Designs will be submitted with the assistance of your SquadLocker uniform expert to the SquadLocker Graphic Design Team.

5 GRAPHIC DESIGN SERVICES

- ◆ SquadLocker reserves the right to adjust the size of the decoration proportionally to the garment size.
- ◆ Designs are subject to change to meet production requirements.
- ◆ Any major changes to the design will be reviewed with the customer prior to production.

6 ARTWORK APPROVAL

- ◆ **Any changes requested after the signed mock-up approval will incur a \$250 fee per design/SKU** (for example Adult and Youth sizes each have a distinct SKU).
- ◆ The customer will be provided a PDF proof of the design for approval prior to the items being added to their store
- ◆ All information on the proof in regards to the design, logos, colors, and decoration placement will be considered correct after signed approval is received.
- ◆ Player names will only be included on the jersey if the customer has given name decoration specifications in the mock-up.
- ◆ SquadLocker will acknowledge receipt of approval and confirm lead times. Production and lead time will not begin until a signed mock-up approval is received by SquadLocker.

7 SHORTAGE/CLAIMS

- ◆ Any claims, shortages, or order issues must be reported within 30 days of receipt of goods.

8 ORDER CANCELLATION

- ◆ **No cancellations or changes are accepted after the order is submitted.**

9 COLOR MATCHING

- ◆ We cannot color-match gradients. We print digitally in CMYK and use PMS colors as a guide; therefore the colors are not exact. If you have a color-sensitive project, we highly recommend that you request and order a sample. In the event that you do not, we will match as close as possible to the PMS colors provided but are not responsible for the colors not printed to your liking.

10 GARMENT CARE INSTRUCTIONS

- ◆ Do not dry clean.
- ◆ Do not wash in hot water; Do not use chlorine bleach; Do not wash whites and colors together; Do not dry on HIGH heat.
- ◆ Excessive heat may cause fabric shrinkage and color change.
- ◆ SquadLocker is not responsible for damage made to apparel as a result of improper care.



11 ARTWORK DISCLAIMER

- ◆ SquadLocker wants to work with you to put your designs, artwork, and logos on the products you purchase from SquadLocker. Any such designs which SquadLocker prepares for you ("Artwork"), will be the property of SquadLocker and will remain SquadLocker's intellectual property. You will receive the Artwork only as it appears on goods purchased from SquadLocker and not in any electronic format. We will have the right to use the Artwork for any lawful purpose, including without limitation, for sales and advertising.
- ◆ You represent that you have all the appropriate rights to use Customer Designs which you provide to SquadLocker, and you agree to indemnify and hold harmless SquadLocker for all costs or damages arising from a claim of infringement against SquadLocker related to your Customer Design. SquadLocker may request you provide written proof of your rights to use any third-party logo or trademark prior to SquadLocker using such logos or incorporating such logos into your Artwork. However, whether or not SquadLocker makes any such request does not affect your obligation to indemnify and hold harmless SquadLocker for all costs or damages arising from a claim of infringement against SquadLocker related to your Customer Design.